



HABINTEG
Disability Equality Centre

Disability Discrimination Act 1995 (DDA): Sources of advice and information.

Disability Rights Commission (DRC) Helpline

FREEPOST, MID 02164, Stratford Upon Avon CV37 9BR

Telephone: 08457 622 633

Textphone: 08457 622 644

Fax: 08457 778 878

Email: enquiry@drc-gb.org

Website: www.drc-gb.org

- For information and advice concerning all aspects of the implementation of the DDA. Most of their extensive range of publications, including the Codes of Practice, can be downloaded from the website or are available free of charge via their Helpline, but a few titles do incur a cost and are available from The Stationery Office. The following are just a few examples of their publications.

Definition of disability:

- DDA 1995 Code of Practice – Guidance on matters to be taken into account in determining questions relating to the definition of disability

DDA Part II – Employment:

- DDA 1995 - Code of Practice Employment and Occupation
- Employing disabled people – a good practice guide for managers and employers
- Staff development – good practice guide
- What employees and job applicants need to know

DDA Part III – Goods and Services:

	<p>Head Office: Holyer House, 20-21 Red Lion Court, London, EC4 3EB. Tel: 020 7822 8700 Fax: 020 7822 7001 E-mail: hdec@habinteg.org.uk Website: www.habintegdec.org.uk</p>
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- DDA 1995 Code of Practice - Rights of Access - Goods, Facilities, Services and Premises
- Improving access to goods and services for disabled customers (series of four booklets with information for service providers about the DDA and each featuring a case study of a small business: hairdressing salon; café; newsagent; clothes shop)
- Making access to goods and services easier for disabled customers: a practical guide for small business and other small service providers
- 2004 - what it means to you: a guide for service providers

Employers' Forum on Disability (EFD)

Nutmeg House, 60 Gainsford Street, London SE1 2NY

Telephone: 020 7403 3020

Textphone: 020 7403 3020

Fax: 020 7403 0404

Email: efd@employers-forum.co.uk

Website: www.employers-forum.co.uk

- EFD is the UK's national employers' organisation focused on disability providing information, advice and a range of publications to make it easier to employ and serve disabled people. The following are just a few examples of their publications.

DDA Part II – Employment:

- The DDA (1995) best practice guide
- Recruitment that works
- Unlocking potential / Unlocking the evidence: the new disability business case

DDA Part III – Goods and Services:

- What about disability? A 'need to know' guide for small businesses



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- You and your disabled customers: Managing the DDA
- Welcoming disabled customers

DDA in Northern Ireland

The current DRC Codes of Practice apply to England, Wales and Scotland. A similar but separate Code applies to Northern Ireland and the following contacts will be able to provide advice.

Disability Action (Headquarters)

189 Airport Road West, Belfast BT3 9ED

Telephone: 02890 297880

Textphone: 02890 297882

Fax: 02890 297881

Email: hq@disabilityaction.org

Website: www.disabilityaction.org

- Provides a range of services in Northern Ireland including information and advice on all aspects of the DDA. A team of Access Officers provide access audits, technical advice, information and training on how proposed or existing premises can better accommodate disabled staff, visitors and customers.

Equality Commission for Northern Ireland (Disability Unit)

Equality House, 7 - 9 Shaftesbury Square, Belfast BT2 7DP

Telephone: 02890 500600

Textphone: 02890 500589

Fax: 02890 331544

Email: information@equalityni.org

Website: www.equalityni.org



Head Office:

Holyer House, 20-21 Red Lion Court, London, EC4 3EB.

Tel: 020 7822 8700

Fax: 020 7822 7001

E-mail: hdec@habinteg.org.uk

Website: www.habintegdec.org.uk



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- For information, advice and training on all aspects of the implementation of the DDA. Codes of Practice are available on request.

If you require this information in an alternative format, please contact Habinteg at hdec@habinteg.org.uk.



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